



 DOG OWNER'S LAST NAME FIRST NAME(S)
 () _____ () _____ () _____
 HOME # WORK # CELL #

 ADDRESS CITY STATE ZIP CODE

Email Address _____

Dog #1 Name _____

DOB _____ Breed _____ Spayed/Neutered _____

Dog #2 Name _____

DOB _____ Breed _____ Spayed/Neutered _____

Dog #3 Name _____

DOB _____ Breed _____ Spayed/Neutered _____

When choosing an emergency contact pick someone you would trust to pick your dog up in the event of an emergency and has the capacity to keep your dog if needed.

 EMERGENCY CONTACT () _____ () _____
 HOME # CELL #

Customer represents and agrees as follows:

- My dog identified in this contract has been spayed or neutered if over 6 months of age.
- All vaccinations and shots for my dog are current.
- Bow Wow Bungalow is not responsible for any parasites contracted
- My dog is in good physical condition, has an easy-going temperament and does not bite people or other animals.

 Owner Initial Here

WAIVER, RELEASE & INDEMNITY Form

Bow Wow Bungalow is open from 7:00 a.m. to 9:00 p.m. Monday-Friday and 8am-8pm Saturday and Sunday.

I understand that if I pick up my dog 5 minutes after the closing hour, I will be charged \$2.00 per minute up until 15 minutes past the closing hour whereupon; my dog will be boarded until the next day incurring a late boarding care fee of \$50 plus \$55 for boarding, for a total of \$105.

BOARDING DROP OFF AND PICK UP

If boarding, your dog MUST be dropped off NO later than 4pm the day of.

If your dog is in daycare they cannot be transferred into boarding after 4pm.

Check out time is 2pm, if not picked up late check out charges will apply.

1st hour \$5.00, 2nd hour \$5.00 thereafter a \$20 charge in total.

- I understand that Bow Wow Bungalow needs to remain a flea free environment. I understand that if fleas are found on my dog while on Bow Wow Bungalow premises, my dog will be segregated; put into a kennel and I will be notified. If I choose to have Bow Wow Bungalow treat my dog for fleas, Bow Wow Bungalow will use a safe medical grade flea shampoo at my cost. If not, I agree to pick up my dog immediately.

- Neither Bow Wow Bungalow nor its owners or personnel shall be responsible for any injuries or damages caused by the dog while at Bow Wow Bungalow. Owner hereby agrees to be solely responsible for any and all such acts and/or behavior of said dog. Owner hereby releases Bow Wow Bungalow, its owners and employees from any and all liabilities, whatsoever, due to acts of said dog after release from Bow Wow Bungalow. In the event a claim, including lawsuit, be made against Bow Wow Bungalow or its owners or personnel for injuries or damages caused by said dog after release from the facility, Dog owner agrees to indemnify Bow Wow Bungalow, its owners and personnel from and all such claims including reasonable cost and attorney fees.

- Other than the exceptions stated below, I understand that any unused portion of a prepaid pricing plan may not be used for future services. I understand that any unused portion of a prepaid pricing plan is non-transferable to another person and may only be used for dogs owned by me. I understand that any account, i.e. package or daycare tuition or boarding fees or other services that go unpaid for five (5) days or longer is subject to a \$25.00 delinquency fee. I also understand that refunds or prepaid services will only be made under the following circumstances: The demise of my dog; or if I permanently move out of the Los Angeles area.

- I understand that Bow Wow Bungalow, LLC, reserves the right to exclude any dog that becomes aggressive in any way and a danger or potential danger to the safety of handlers and/or dogs at Bow Wow Bungalow, LLC.

SERVICES CONTRACT **DAYCARE and BOARDING**

This is a contract between Bow Wow Bungalow, LLC, for dogs and the dog owner whose signature appears on this contract (herein called "Owner"). By signing the contract, you agree to the above stipulations and terms and conditions of the contract.

1. Owner agrees to pay the rate for services used in effect on the date the pet is checked into Bow Wow Bungalow (as indicated on this contract).
2. Owner agrees to provide a quick release type collar at their expense. If dog(s) arrive with no quick release collar, Bow Wow Bungalow reserves the right to provide said collar and charge the owner the price of the collar plus applicable tax. Owner is responsible for providing above-mentioned collar every time your dog uses any services at Bow Wow Bungalow.
3. Owner understands that Bow Wow Bungalow is not responsible for any belongings coming in with their dog(s); those items may be returned intact or not intact or not at all.
4. Owner further agrees to pay all costs and charges associated with the services provided and any other special services requested, and all veterinary costs for the pet during the time said dog is in the care of Bow Wow Bungalow.

5. Owner understands that in the event their dog uses the Bow Wow Bungalow pool to eliminate, (poopie), there will be a charge of up to \$45. When this occurs we need to drain, sanitize and refill the pool which causes 4-5 hour down time. Therefore, swimming is "no longer" an option for those dogs that specifically come to swim and play.
6. Owner further agrees that the dog shall not leave Bow Wow Bungalow until all charges are paid to Bow Wow Bungalow by Owner.
7. By signing this contract and leaving your dog with Bow Wow Bungalow, you, the Owner, certify to the accuracy of all information given about said dog on the pet profile.
8. Bow Wow Bungalow shall exercise reasonable care for the dog delivered by the Owner to Bow Wow Bungalow when boarding or visiting for daycare services. It is expressly agreed by Owner and kennel that Bow Wow Bungalow's liability shall in no event exceed the lesser of the current chattel value of a dog of the same species or the sum of \$200.00 per dog staying with Bow Wow Bungalow. The Owner further agrees to be solely responsible for any and all acts of behavior of said dog while it is in the care of Bow Wow Bungalow.
9. Owner specifically represents that he or she is the sole owner of the dog, free and clear of all liens and encumbrances.
10. **Holiday Fees:** There will be a \$10.00 boarding fee (per dog) added on to the following Major Holiday stay, including but not limited to, Thanksgiving, Christmas Day and New Year's Days.
11. **If your dog becomes ill or if the state of the animal's health otherwise requires professional attention, Bow Wow Bungalow, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses, thereof, shall be paid by the owner.**
12. There will be a \$2.50 additional charge for medications Bow Wow Bungalow administers to the dog, per occurrence.
13. I understand that despite reasonable supervision and precautions, dogs can become ill or be injured by circumstances beyond your control. And I understand that dogs can injure people. As a condition for your accepting my dog to stay at Bow Wow Bungalow, I agree to waive any and all claims of damage, loss, personal injury or death, or for injury or death to my dog, and any costs and expenses relating to same (all of the foregoing, "Damages") which I or any member of my household, family or other individuals affiliated with me may have against Bow Wow Bungalow, LLC, or its employees, agents, members, customers or any other person, animal or property which you may incur or which may occur or which may be asserted against you resulting from my dog's presence or activities while in your care or present at your facility or elsewhere (including, without limitation, and Damages resulting from any injury or death which may result if my dog bites or otherwise harms any dog or person).
14. This contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on heirs, administrators, personal representatives and assignees of the dog owner and the kennel.
15. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the Result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

I, _____ **HAVE READ THE ABOVE CONTRACT AND WAIVER AND AGREE TO THE TERMS AND CONDITIONS.**

SIGNATURE _____

DATE _____

PRE-AUTHORIZED CHARGE FORM

I AUTHORIZE BOW WOW BUNGALOW, TO KEEP MY SIGNATURE ON FILE AND CHARGE MY CREDIT CARD LISTED BELOW AND ANY OTHER CARD IN MY NAME, WITH VERBAL APPROVAL, BY TELEPHONE OR IN PERSON. I UNDERSTAND THAT THIS IS VALID UNTIL I CANCEL THE AUTHORIZATION THROUGH WRITTEN NOTICE TO THE SERVICE PROVIDER.

CARD HOLDER NAME

CARD NUMBER (VISA/MC/DISCOVER ONLY)

EXPIRATION DATE

3 digit CVV

CARD HOLDER SIGNATURE

DATE

CREDIT CARD ZIP CODE